

Marketing Management Philip Kotler 15 Edition

This book sets out the new frontier of marketing and communication through real case histories. Companies must rethink their traditional approaches to successfully face the upcoming challenges. They must learn how to innovate and change things when they go well. New emerging technologies such as AI and IoT are the new frontiers of the digital transformation that are radically changing the way consumers and companies communicate and engage with each other. Marketing makes a company a change-maker, while communications tell the story to engage customers and stakeholders. The book introduces brand positioning (to match brand values and consumers' attributes), and brand as human being (to raise trust, loyalty and engagement among customers and stakeholders), through Enel X and its partnership with Formula E in the e-mobility case, and the PMI case (its disruptive effect on tobacco industry). After a deep analysis of the disruptive effects on business models of the digital transformation, the book explores digital communications through the Pietro Coricelli case (how a well-designed digital strategy can raise reputation and sales). The book also provides a new holistic approach and identifies a future leader, through the H-FARM case (how to disrupt business models and education). The book is aimed at researchers, students and practitioners, and provides an improved understanding of marketing and communications, and the evolution of the strategic, organisational, and behavioural model.

12. vydání nejuznávanější učebnice marketingového řízení, tzv. bible marketingu, přináší nejnovější poznatky marketingové teorie a praxe. Autoři reflektují dramatické změny v marketingovém prostředí, zejména ekonomické poklesy a recese, dále rostoucí význam udržitelného a „zeleného“ marketingu a rychlý rozvoj technologií, využití počítačů, internetu a mobilních telefonů. Významná pozornost je věnována sociálním médiím a komunikaci vůbec. Všechna témata knihy jsou aktualizována, přepracována a doplněna o nové přístupy a myšlenky a mnoho nových příkladů z praxe. Na konci každé kapitoly najdete nové případové studie vysoce inovativních a marketingově úspěšných firem z různých oblastí. Výklad pokrývá všechna hlavní témata marketing managementu: od základů marketingu, vytváření marketingových strategií a plánů, marketingový výzkum a odhad poptávky přes navazování dlouhodobých vztahů se zákazníky, analýzu spotřebních a B2B trhů, brand management, produktové, cenové, distribuční a komunikační strategie a programy až po zajištění úspěšného dlouhodobého růstu zahrnujícího uvádění nových tržních nabídek, úst na globálních trzích a řízení holistické marketingové organizace.

Marketing Management 14e is the #1 selling marketing management textbook worldwide and it consistently delivers on its brand promise: to be the first to reflect changes in marketing theory and practice.

Readers interested in an overview of marketing strategies and techniques. Learn how to create value and gain loyal customers. Principles of Marketing helps current and aspiring marketers master today's key marketing challenge: to create vibrant, interactive communities of consumers who make products and brands a part of their daily lives.

Presenting fundamental marketing information within an innovative customer-value framework, the book helps readers understand how to create value and gain loyal customers. The fifteenth edition has been thoroughly revised to reflect the major trends and forces impacting marketing in this era of customer value and high-tech customer relationships.

Emphasizing the great role that technology plays in contemporary marketing, it's packed with new stories and examples illustrating how companies employ technology to gain competitive advantage--from traditional marketing all-stars such as P&G and McDonald's to new-age digital competitors such as Apple and Google.

Highly practical and engaging, Sports Marketing equips students with the skills, techniques, and tools they need to be successful marketers in any sporting environment. The book combines scholarly theory with the perspectives of those who have been actively involved in the sports business. A worldwide range of examples from all levels of sports, as well as insider expertise, strongly ties classroom learning to real-world practice, and assures students that the theory is relevant. New material includes: • Expanded coverage of marketing analytics and the use of market-driven tactics showing students how to strengthen customer relationships and maximize profits • Greater attention to the impact of new technologies on customer relationships, such as social media, content marketing, ticketing strategies, and eSports, ensuring students are exposed to the latest advancements in marketing for sports • A stronger global focus throughout the book, including several new cases from outside the U.S., as well as coverage of international sporting organizations, such as FIFA and the ever popular English Premier League • Six new "You Make the Call" short cases to offer opportunities for analysis and decision making in sectors of sports marketing including sports media, experiential events, and eSports These popular "You Make the Call" cases and review questions stimulate lively classroom discussion, while chapter summaries and a glossary further support learning. Sports Marketing will give students of sports marketing and management a firm grasp of the ins and outs of working in sports.

Was macht eine Marketing-Strategie aus und wodurch unterscheidet sie sich von Unternehmensstrategien? Der Marketingnavigator des komparativen Konkurrenzvorteils, kurz KKV, hilft, diese Fragen zu beantworten. Anhand von Beispielen aus Unternehmenspraxis und Spitzensport wird aufgezeigt, wie sich das Ringen um Wettbewerbsvorteile in diesen drei Dimensionen vollzieht: "Spielarena" "Spielverhalten" "Spielregeln" Für die 3. Auflage wurde das erfolgreiche Lehrbuch um neue Perspektiven erweitert, dazu gehören Themenbereiche wie: Energiewende Digitalisierung Brexit Sharing Economy Die praktischen Beispiele werden in Form von Inserts - entweder als kurze Belege oder ausführlichere Fallstudien - präsentiert. Damit bietet das Buch einen einzigartigen, praxisorientierten Zugang zum Strategischen Marketing, der dazu motivieren will, eigenständig über kreative Lösungen nachzudenken.

The Routledge Handbook of Political Management is a comprehensive overview of the field of applied politics, encompassing political consulting, campaigns and elections, lobbying and advocacy, grass roots politics, fundraising, media and political communications, the role of the parties, political leadership, and the ethical dimensions of public life. While most chapters focus on American politics and campaigns, there are also contributions on election campaigns in Europe, the Middle East, Russia, Australia, East Asia, and Latin America. In addition to a thorough treatment of campaign and elections, the authors discuss modern techniques, problems, and issues of advocacy, lobbying, and political persuasion, with a special emphasis throughout the volume on technology, the Internet, and online communications as political tools.

Grounded in the disciplines of political science, political communications, and political marketing, the Routledge Handbook of Political Management explores the linkages between applied politics and social science theory. Leading American and international scholars and practitioners provide an exhaustive and up-to-date treatment of the state of this emerging field. This publication is a major resource for advanced undergraduates, graduate students, and scholars of campaigns, elections, advocacy, and applied politics, as well as for political management professionals.

NOTE: You are purchasing a standalone product; MyMarketingLab does not come packaged with this content. If you would like to purchase both the physical text and MyMarketingLab search for ISBN-10: 0134058496/ISBN-13: 9780134058498 . That package includes ISBN-10: 0133856461/ISBN-13: 9780133856460 and ISBN-10: 0133876802/ISBN-13: 9780133876802. ""For undergraduate and graduate courses in marketing management. " The gold standard for today's marketing management student. Stay on the cutting-edge with the gold standard text that reflects the latest in marketing theory and practice. The world of marketing is changing everyday-and in order for students to have a competitive edge, they need a textbook that reflects the best of today's marketing theory and practices."Marketing Management" is the gold standard marketing text because its content and organization consistently reflect the latest changes in today's marketing theory and practice. The Fifteenth edition is fully integrated with MyMarketingLab and is updated where appropriate to provide the most comprehensive, current, and engaging marketing management text as possible. Also available with MyMarketingLab(TM)MyMarketingLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts.

It has been said that every generation of historians seeks to rewrite what a previous generation had established as the standard interpretations of the motives and circumstances shaping the fabric of historical events. It is not that the facts of history have changed. No one will dispute that the battle of Waterloo occurred on June 11, 1815 or that the allied invasion of Europe began on June 6, 1944. What each new age of historians are attempting to do is to reinterpret the motives of men and the force of circumstance impacting the direction of past events based on the factual, social, intellectual, and cultural milieu of their own generation. By examining the facts of history from a new perspective, today's historians hope to reveal some new truth that will not only illuminate the course of history but also validate contemporary values and societal ideals. Although it is true that tackling the task of developing a new text on logistics and distribution channel management focuses less on schools of philosophical and social analysis and more on the calculus of managing sales campaigns, inventory replenishment, and income statements, the goal of the management scientist, like the historian, is to merge the facts and figures of the discipline with today's organizational, cultural, and economic realities. Hopefully, the result will be a new synthesis, where a whole new perspective will break forth, exposing new directions and opportunities.

Zeitgemäßes Marketing: digital statt traditionell Geschrieben von den weltweit führenden Marketingkoryphäen, beantwortet dieses Buch alle Fragen zu gelingendem Marketing im Zeitalter von Vernetzung und Digitalisierung. Es zeigt unter anderem, - wie man nach den neuen Regeln des Marketings spielt, - wie man WOW-Momente kreiert, die positive Aufmerksamkeit erregen, - wie man einen loyalen Kundenstamm aufbaut. Das unverzichtbare Rüstzeug für die Zukunft Ihres Unternehmens!

Der Marketing-Gedanke wird zunehmend auch für öffentliche Betriebe und Verwaltungen diskutiert. Berit Sandberg zeigt die Determinanten für Segmentierungsstrategien bei öffentlichen Betrieben und Verwaltungen auf und untersucht, wie diese die mikrogeographische Marktsegmentierung nutzen können.

Unternehmen, Parteien, Verbände, Organisationen jeder Art - sie müssen ihre Ziele professionell kommunizieren, um in der Mediengesellschaft zu überleben. Richtig eingesetzt, ermöglicht Kommunikation einzigartige Wettbewerbsvorteile. Falsch oder gar nicht eingesetzt, kann sie die Existenz gefährden. Wie man Erfolgspotentiale richtig analysiert und darauf hin den Kommunikations-Mix optimiert, wird in diesem Band auf Grundlage eines interdisziplinären Theoriekontexts unter den Aspekten Effektivität und Effizienz für den operativen und strategischen Planungszusammenhang einer Unternehmung dargestellt.

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reflects the fast-moving pace of marketing in the modern world, examining traditional aspects of marketing and blending them with modern and future concepts. A key text for both undergraduate and postgraduate marketing programmes. A comprehensive, classic principles text organized around an innovative customer-value framework. Students learn how to create customer value, target the correct market, and build customer relationships.

For graduate and undergraduate courses in marketing management. A Succinct Guide to 21st Century Marketing Management Framework for Marketing Management is a concise, streamlined version of Kotler and Keller's fifteenth edition of Marketing Management, a comprehensive look at marketing strategy. The book's efficient coverage of current marketing management practices makes for a short yet thorough text that provides the perfect supplement for incorporated simulations, projects, and cases. The Sixth Edition approaches the topic of marketing from a current standpoint, focusing its information and strategy on the realities of 21st century marketing. Individuals, groups, and companies alike can modernize their marketing strategies to comply with 21st century standards by engaging in this succinct yet comprehensive text.

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Marketing hat heute nicht mehr nur den Kunden als Käufer, sondern den Menschen als Ganzes im Blick. Kunden sind Menschen, die soziale Verantwortung übernehmen und einen Beitrag leisten wollen. Genau das erwarten sie auch von Unternehmen, deren Produkte sie kaufen. Erstmals beschreibt der Marketingpapst Kotler in einer selten erreichten Praxisnähe, wie Unternehmen dieser Erwartung gerecht werden können. Konkrete Handlungsanweisungen und viele Praxisbeispiele veranschaulichen, wie der Unternehmenserfolg mit dem "human spirit"-Marketing langfristig gesichert werden kann.

The 6th edition of Principles of Marketing makes the road to learning and teaching marketing more effective, easier and more enjoyable than ever. Today's marketing is about creating customer value and building profitable customer relationships. With even more new Australian and international case studies, engaging real-world examples and up-to-date information, Principles of Marketing shows students how customer value—creating and capturing it—drives every effective marketing strategy. The 6th edition is a thorough revision, reflecting the latest trends in marketing, including new coverage of social media, mobile and other digital technologies. In addition, it covers the rapidly changing nature of customer relationships with both companies and brands, and the tools marketers use to create deeper consumer involvement.

Der Bestseller "Marketing-Management" von Philip Kotler ist das weltweit erfolgreichste Standardwerk im Marketing und wird weithin als die "Bibel des Marketing" bezeichnet. Die 15. Auflage von Marketing-Management ist ein Meilenstein in der langen und erfolgreichen Geschichte des Marktführers. (Quelle: buch.ch).

The strategy and marketing wisdom of Peter Drucker, compiled into one handy guide Peter Drucker was widely considered the father of modern management. His 39 books and countless scholarly and popular articles predicted many of the major economic developments of the late twentieth century, and his influence upon modern business is almost immeasurable. In The Strategic Drucker, Drucker associate and student Robert Swaim has distilled Drucker's most important business strategies and philosophies into one valuable book. Swaim recounts and compiles Drucker's insight on growth, strategic planning, sales, marketing, innovation, and a wealth of other vital business topics. For anyone who wants to get to know the real Drucker, without digging through all of his books and articles, The Strategic Drucker is a valuable resource. Robert Swaim, PhD (Beijing, China), has taught at numerous universities around the world and collaborated with Peter Drucker in developing an MBA and executive development program for Chinese executives and managers.

Marketing is a very diverse discipline, dealing with everything from the costs of globalization to the benefits of money-back guarantees. However, there is one thing that all marketing academics share. They are writers. They publish or perish. Their careers are advanced, and their reputations are enhanced, by the written word. Despite its importance, writing is rarely discussed, much less written about, by marketing scholars. It is one of the least understood, yet most significant, academic competencies. It is a competency in need of careful study. Writing Marketing is the first such study. It offers a detailed reading of five renowned marketing writers, ranging from Ted Levitt to Morris Holbrook, and draws lessons that can be adopted, with profit, by everyone else. Although it is not a 'how to' book – there are no lengthy lists of dos and don'ts – Writing Marketing reveals that the 'rules' of good writing are good for nothing. Written by Stephen Brown, whose own writing skills are much commented upon, Writing Marketing is insightful, illuminating and iconoclastic. It is a must read for every marketing academic, irrespective of their methodological inclinations or philosophical preferences.

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Etablierte Marken verlieren Marktanteile an Newcomer. Rapide digitale Entwicklungen steigern die Komplexität für Unternehmen bei gleichzeitig hoher Markttransparenz für den Konsumenten. Hinzu kommt die Käufermarktsituation, die mangels USP oftmals den Preis als einziges Kaufkriterium in den Mittelpunkt rückt. Konsumgüterhersteller müssen sich diesen veränderten Absatzmarktbedingungen stellen, um langfristig erfolgreich zu sein. Obwohl Marketing und Vertrieb gleichermaßen für den Erfolg auf dem Absatzmarkt verantwortlich sind, lassen sich in der Praxis oft Probleme in der Zusammenarbeit bzw. eine zu geringe Kooperationsbereitschaft beobachten. Ziel des vorliegenden Buches ist es, Lösungsansätze aufzuzeigen, um Marketing und Vertrieb integriert zu führen – als eine schlagkräftige Einheit mit Verantwortung für den ganzheitlichen Markenerfolg auf dem Absatzmarkt, sowohl gegenüber den Konsumenten als auch gegenüber den Händlern, und zwar online wie offline.

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